



# COMPLETE care

## Premier product protection for 2,3 or 5 years

*In collaboration with BrandSource, Centricity presents Complete Care, a custom product protection plan that fuels revenue while cultivating satisfied and committed customers.*

*Experience a hassle-free extended service plan that prioritizes customer peace of mind.*

### Benefits to ALL dealers

- Grow your bottom line – no sign-up fees and easy to get started
- Free point-of-sale marketing materials
- Centricity 360 – online portal available to all dealers and customers
- Nationwide network providing service coverage for 93% of all US zip codes
- Dedicated Account Management to help achieve sales and profit goals

### Additional benefits for self-servicing dealers

- Service your own customers
- Initiate claims via Centricity 360 on behalf of your customers
- Pre-set automatic system authorizations
- Service Power integration and support for enhanced ordering
- Provide support for part ordering and sourcing
- Weekly payment for service via ACH
- 48 hour SLA for additional requests for authorization or approval

### Customer benefits



Full Value Limit of Liability



Mechanical & Electrical Breakdowns



Laundry Reimbursement



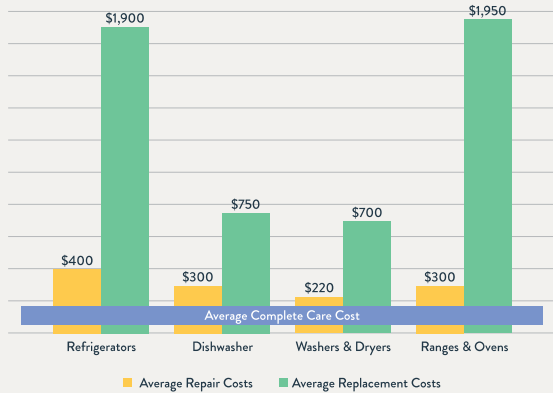
Food Loss Benefit



No Lemon Benefit



Power Surge Coverage



## Why protection matters

- 63% of your customers are unable to afford an unexpected \$500 expense.
- Extended service contracts from Centricity offers cost-effective solutions in the event a product needs to be repaired or replaced.
- When a product fails, customers expect a seamless service experience to resolve the issues.
- Centricity offers peace of mind to every purchase!

### Interested in selling Complete Care?

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### Complete Care dealer with questions?

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